

**CERTIFICATE OF REGISTRATION**

It is confirmed that the Management System of

KEYDESK S.R.L.

VIA SCIPIONE DI BLASIO, 55/B - 86043 - CASACALENDA (CB) - IT

has been evaluated and complies with the requirements of relevant Standard

ISO/IEC 20000-1:2018

Information technology Service management System

This certificate is valid for the following activities

Software design, development and support. Hardware development, marketing and support. Contact center activities

Progettazione, sviluppo e assistenza software. Sviluppo, commercializzazione e assistenza hardware. Attività di contact center

Certificate Number: KDS/SMSPL-ITA/IT3230

Initial Issue: 24.03.2025

Issue date: 01.04.2026

Expiry date: 23.03.2027

Date of second surveillance: 24.02.2027

Recertification date: 24.02.2028


Managing Director



Verify the certificate:- www.sistemamanagement.com

The Organization's Documentation and Implementation has been reviewed and found to comply with the relevant standard rules. This certificate of Registration is based on the evaluation of the mentioned scope and also responsible for maintaining the responsibilities of the relevant standard rules. If any changes in the Activities of the Company, this certificate will be invalid. The validity of certificate is subject to Successfully Completion of surveillance audit on or before due dates and its only valid after successful surveillance with continuation letter issued by us.
SISTEMA Management Services Pvt Ltd., Head-quarters: FF, 551-Ka/Om 002 B, Azad Nagar, Alambagh, Lucknow-226005
Accredited by United Accreditation Foundation Inc. Address: 400, North Center Dr, STE 202, Norfolk, VA 23502, United States of America